

Section-A: REVISED INTRODUCTION

1. Revised Definitions:

LIC	means without limitation the “Life Insurance Corporation of India” (LIC), a statutory Corporation established under section 3 of the Life Insurance Corporation Act, 1956, (Act 31 of 1956) having its Central Office at “Yogakshema”, Jeevan Bima Marg, Mumbai 400 021.
Bidder	shall mean a System Integrator/Original Equipment Manufacturer/Company i.e., fulfilling eligibility criteria set forth under the RFP and submitting a proposal in response to this RFP, in its individual rights.
RFP	This Request for Proposal Ref: LIC-CO/ERM/CSD/RFP/2026-27/DPDP LAW_Tools Dated: 13/07/2026 inclusive of any clarifications/corrigenda/addenda that may be issued by LIC.
Bid	shall mean the Bidder’s written submissions in response to the RFP signed by its Authorised Signatory.
Agreement	shall mean a contract signed between the LIC and the Successful Bidder and all the attached documents and which includes the RFP, subsequent mutually agreed modifications to the RFP, the response of the Successful Bidder/Vendor to the RFP and the contract document itself.
Authorised Signatory	shall mean the person Authorised by the Bidder through a valid power of attorney by its board/ managing director/ director who has the necessary powers to delegate pursuant to either a Board resolution or a power of attorney appointing him/her as an authorised signatory for signing the bid documents on behalf of the company/Bidder.
Deliverables & Services	shall mean all services and deliverables as per Scope of Work defined in the RFP.
Business Day	shall be construed as a day excluding Saturdays, Sundays and public holidays declared under the Negotiable Instruments Act, 1881 by the concerned State Governments or the Central Government of India
Day	shall mean Calendar Day
Clarifications	shall mean Addenda, corrigenda and clarifications to the RFP.
Total Contract Price/Project Cost/TCO	shall mean the Total Contract Price/Project Cost/TCO means the price payable to Service provider over the entire period of Contract for the full and proper performance of its contractual obligations.
Competent Authority	shall mean any person, officer or Head of department of ERM Dept. at LIC’s Central Office, Mumbai or any authority that is superior to him / her in LIC’s hierarchy.
Contract Value	shall mean the value of lowest commercial bid made by the Successful Bidder during online reverse auction and/or price negotiation, if applicable.
Consent Manager	shall have the same meaning as defined in the DPDP Law
Contract	shall mean an agreement entered into between LIC and the Successful Bidder /Vendor. The “Agreement” includes the RFP, subsequent modifications to the RFP issued by LIC, including Clarifications, the Bid submitted by the Successful Bidder/Vendor to the RFP.
Commercial Bid	shall mean the financial bid to be submitted by the Bidders in prescribed format in accordance with the RFQ.
Successful Bidder	shall mean the L1 Bidder selected by LIC pursuant to the evaluation process under this RFP and whom LIC issues the Award of Contract.
Vendor	shall mean the Successful Bidder/s with whom LIC signs the contract for rendering of services required in the RFP.

Specifications	shall mean all the functional, technical, operational, performance or other characteristics required of a Product or Service mentioned in this RFP or any of the annexure or addendum to the RFP.
“Party” and “Parties”	shall mean each of the parties i.e. LIC and Successful Bidder are collectively referred to as the ‘Parties’ and individually as a ‘Party’.
Default Notice	shall mean the written notice of Default of the Agreement issued by one Party to the other in terms hereof.
Termination	shall mean the set of rules allowing a party to end the procurement process early or cancel resulting a contract, categorized into termination for convenience, termination for cause and force majeure.
Data Principal	shall have the same meaning as defined in the DPDP Law.
Data Fiduciary	shall have the same meaning as defined in the DPDP Law
Data Processor	shall have the same meaning as defined in the DPDP Law
Data Processing	shall have the same meaning as defined in the DPDP Law
Law	shall mean any Act, notification, byelaw, rules and regulations, directive, ordinance, order or instruction having the force of law, enacted or issued by the Central Government and/ or the Government of any state or any other Government or regulatory authority.
L1 Bidder	shall mean the Bidder with L1 Quote , i.e, the lowest quote discovered through the Online Reverse Auction held as per the conditions of the RFP
Personnel	shall mean professionals and support staff provided by the Bidder and assigned to perform the Services or any part thereof. Personnel deployed by the Bidder on the project to meet the requirements of the RFP within the timelines as mentioned in the RFP. The details of all such personnel will have to be shared in Personnel Deployment Plan.
Personal Data	Shall have same meaning as defined under the DPDP Law.
Personal Data Breach	shall have same meaning as defined under the DPDP Law.
Personally Identifiable Information	shall mean any data that can be used, either alone or in combination with other information, to identify, contact, or locate a specific individual or person.
Requirements	shall mean statements which identify a necessary capability, characteristic, attribute or quality of a system and include schedules, details, description, and statement of technical data, performance characteristics, standards (Indian as well as International) as applicable and specified in the RFP.
Terms of Reference	shall mean the section which explains the objectives, scope of work, activities, and tasks to be performed, respective responsibilities of the Bidder and expected results and deliverables of the assignment.
Timelines	shall mean wherever timelines have been defined as days, weeks, months, they will mean calendar days, calendar weeks and calendar months.
Date of Acceptance	shall mean the system/project shall be deemed to have been accepted by LIC, subsequent to its commissioning, when all the activities as defined in the scope of work related to the acceptance of system have been successfully executed and completed and a certificate from LIC is obtained by the Vendor. The date of acceptance of system will be the one stated in the Certificate issued in writing from LIC and duly signed by an Authorised official of LIC.
Personal Information	shall mean any data that can identify a specific living person, either on its own or when combined with other details.
Specified Personnel	shall mean Personnel deployed by the Vendor on the project to meet the requirements of the RFP within the timelines as mentioned in the RFP. The details of all such personnel will have to be shared in Personnel Deployment Plan in response to this RFP.

2. Abbreviations:

SN	Terms/ Abbreviations	Meaning/ Interpretation
1	AMC	Annual Maintenance Contract
2	BCMS	Business Continuity Management System
3	BCP	Business Continuity Planning
4	BFSI	Banking, Financial Services and Insurance
5	BO	Branch Office of LIC
6	CERT-In	Computer Emergency Response Team – India
7	CEH	Certified Ethical Hacker
8	CIPM	Certified Information Privacy Manager
9	CIPP/E	Certified Information Privacy Professional/Europe
10	CIPT	Certified Information Privacy Technologist
11	CISA	Certified Information Systems Auditor
12	CISM	Certified Information Security Manager
13	CO	Central Office of LIC
14	DA	Design Authority
15	DO	Divisional Office of LIC
16	DFD	Data Flow diagram
17	DR	Disaster Recovery
18	DPDP Law	Digital Personal Data Protection Act, 2023 & Digital Personal Data Protection Rules, 2025 and any other rules, notifications, and circulars notified under the forgoing enactments.
19	DPIA	Data Protection Impact Assessment
20	DP	Data Principal
21	DF	Data Fiduciary
22	DPr	Data Processor
23	DSCI	Data Security Council of India
24	DPB	Data Protection Board of India (established under Section 18, DPDPA, 2023)
25	EMD	Earnest Money Deposit
26	GOI	Government of India
27	IAPP	International Association of Privacy Professionals
28	IRDAI	Insurance Regulatory and Development Authority of India
29	ISO27001	Is an International standard for International standard for Information Security Management Systems (ISMS)
30	LBC	Land Border Clause
31	LLB	Bachelor of Laws
32	LLM	Master of Laws
33	MAF	Manufacturer Authorization Form
34	MeitY	Ministry of Electronics and Information Technology
35	MO	Mini Office of LIC
36	MSME	Micro, Small & Medium Enterprises
37	NDA	Non-Disclosure Agreement
38	NSIC	National Small Industries Corporation
39	OSCE	Offensive Security Certified Expert
40	OSCP	Offensive Security Certified Professional
41	P & IR	Personnel and Industrial Relations Department of LIC

42	P&GS	Pension and Group Superannuation Department of LIC
43	PBG	Performance Bank Guarantee
44	PIMS	Privacy information Management system
45	PII	Personally Identifiable Information
46	PO	Purchase Order
47	PSU	Public Sector Undertaking
48	ROPA	Record of processing Activities
49	SLA	Service Level Agreement
50	SO	Satellite Office of LIC
51	ZO	Zonal Office of LIC
52	SOP	Standard operating Procedure
53	SDF	Significant Data fiduciary
54	SFTPs	Secure File Transfer Protocol
55	Supplier	Successful vendor who has accepted purchase order.
56	SPI	Sensitive Personal Information
57	TOC	Tender opening committee
58	U&R	Underwriting and Re-insurance Department of LIC
59	Vendor	Successful bidder
60	VM	Vulnerability Management
61	OEM	Original Equipment Manufacturer